**Job Profile: Early Career Healthcare Support Worker / Healthcare Assistant**

**Typical roles and responsibilities**

* provide personal care i.e., wash and dress patients
* serve meals and help to feed patients
* help patients to move around
* make beds
* make patients feel comfortable
* monitor patients' conditions by taking temperatures, pulse, respirations and weight
* identify and raise concerns about changes in patients’ conditions
* take and follow instructions from the Nursing Team

**Required Skills**

* caring and kind
* cheerful and friendly
* communication skills, written and verbal
* basic computer skills
* observational skills
* able to work in a team
* able to use own initiative
* able to work to protocols and guidelines

**Values and behaviours**

* You want to work with people in a healthcare setting
* you intend to give care with compassion, commitment and competence
* you are able to understand patient’s needs
* a patients’ dignity matters to you
* you understand why confidentiality matters in a healthcare setting
* you are an effective communicator with good interpersonal skills

**Typical education and qualifications needed for the role**

* English and Maths GCSE grade 4 or above / equivalent
* completion of the care certificate or commitment to complete
* experience of working with people